

ARGYLL AND BUTE COUNCIL

AUDIT AND SCRUTINY COMMITTEE

CUSTOMER SUPPORT SERVICES

14 SEPTEMBER 2021

LOCAL GOVERNMENT BENCHMARKING FRAMEWORK (LGBF)

of as required by the Local

- 4.8** Some of the LGBF indicators are used strategically in our Service Plans and Scorecards while others are used operationally for Benchmarking.

The following LGBF indicators are used within our Service Plans and therefore directly mapped to our Corporate Outcomes.

CHN 21: Participation Rate for 16-19-year olds
CORP 8: Percentage of invoices sampled that were paid within 30 days
CORP ASSET 1: Proportion of operational buildings that are suitable for their current use
ENV 7b: % of adults satisfied with street cleaning services
CORP 7: Percentage of income due from Council Tax received by the end of the year

However, we do not just use the LGBF to monitor and present our performance or aid our improvement journey. It is important to note that other indicators which are similar to those in the LGBF are used and mapped to our Corporate Outcomes, for example:

RIS113_02: The percentage of roads in need of maintenance as defined by the annual survey. (This captures and presents the overall condition of all our road network).
RIS114_02: The number of tonnes of waste sent to landfill. (This captures all landfill waste, not just domestic)
EDU106_01: Increase positive destinations for our looked after children in Argyll and Bute. (We work to ensure that our looked after young people have the best transitions possible to equip them for post school life).

- 4.9** The LGBF uses a rank structure to illustrate performance, from 1st to 32nd with the Scotland average also shown. The rank structure should only be used in context of the actual performance. For example, our performance may have improved but our rank position has worsened, this can occur if other Councils have also improved. The rank structure is not made public by the Improvement Service, therefore this approach has been maintained for the purposes of this report.

- 4.10** To illustrate our performance for all of the LGBF indicators analysis by quartile has been performed on 83 indicators that there is data for. This is excluding the 5 Housing and 9 indicators with no data. This is presented as follows:

Table 1. Presents analysis of 83 indicators by quartile and as a percentage.

Table 2. Presents our performance over the past 5 years of the LGBF analysis by quartile as a percentage has been performed. It should be noted that the LGBF dataset has grown over the years and for the 2019/20 dataset 9 indicators have no data. Although a direct year-on-year comparison cannot be made it provides an indication of our performance.

	2015/16	2016/17	2017/18	2018/19	2019/20
Quartile 1	18%	13%			

4.15 The LGBF is a large piece of work with a desired outcome of improved performance engagement and scrutiny by Officers, Elected Members and the Public.

4.16 The IS hold a series of Learning and Benchmarking events throughout the year. The purpose of these is to work with councils to further improve the appropriateness of the indicators. As a result of Covid these are now being held online which gives us the opportunity to attend more than has been possible in the past. We are fortunate that the Chief Executive Pippa Milne is a member of the Board of the LGBF, which supports our engagement going forward.

5.0 CONCLUSION

5.1 The Audit and Scrutiny Committee considers the contents of the report for scrutiny activity and performance reporting purposes.

5.2 Notes that the completed LGBF 2019/20 is published on our website as part of the duty.

6.0 IMPLICATIONS

6.1 Policy None

6.2 Financial None

6.3 Legal Publication forms part of our statutory Public Performance

Eulities None

ik Engaging with LGBF

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